Free Registration

These workshops and seminars are made possible through funding under the Partners in Culturally Appropriate Care (PICAC) program, Australian Government Department of Social Services.

See below for eligibility and conditions of registration.

Online Registration

Go to www.culturaldiversity.com.au to register. Registrations will be confirmed by email.

Conditions of Registration

Eligibility

These workshops and seminars are only open to staff currently working in Victorian approved aged care services. As numbers are limited, a maximum number of 2 people per approved provider per workshop/seminar applies.

Transferable

Registrations are transferable to another staff member but notice of change must be made prior to the event.

Non-attendance fee

A non-attendance fee of $150.00 applies for those who register but subsequently fail to attend. An invoice will be sent in the name of the person registered.

Session Inclusions

Morning tea
Materials
Certificate of attendance

Venue

All sessions are held at:
Leading Age Services Australia (LASA) Victoria,
Level 11, 600 St Kilda Road, Melbourne.

Earlybird Parking Available

(Entry via Queens Lane)
Wilson Carpark at 600 St Kilda Road, St Kilda has
Earlybird parking available for entry between 6.00am & 10.00am.
You must park on level 4 or above, beyond the RED ARCH RAMP to qualify.

Fee For Service - Tailored Workshops

The Centre for Cultural Diversity in Ageing can provide tailored workshops for your organisation.

For training enquiries and quotations, please contact the Centre on 03 8823 7979 or info@culturaldiversitycom.au.

Further Information

(03) 8823 7979 | info@culturaldiversity.com.au | www.culturaldiversity.com.au

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2014 - 2015

Centre for Cultural Diversity in Ageing

Professional Development

The Centre for Cultural Diversity in Ageing provides training, consultancy and resources to the aged care industry aimed at improving outcomes for elderly people from culturally and linguistically diverse backgrounds. This series of professional development activities is aimed at people working within approved aged care providers in Victoria and funded through the Australian Government Department of Social Services Partners in Culturally Appropriate Care (PICAC) program.

2014

10 October	Addressing diversity across the quality standards in residential and home care
24 October	Making the most of language services in aged care
7 November	Speaking My Language: Best practice in understanding behaviours of people with dementia from culturally diverse backgrounds
21 November	Culturally inclusive meals and nutrition in aged care

2015

20 February	Speaking My Language: Best practice in understanding behaviours of people with dementia from culturally diverse backgrounds
13 March	Shaping inclusive aged care services: models and initiatives
27 March	Making the most of language services in aged care
10 April	Addressing diversity across the quality standards in residential and home care
12 June	Policy development for inclusive aged care services

Centre for Cultural Diversity in Ageing

2014

Addressing diversity across the quality standards in residential and home care

Friday 10 October   9:00am — 1:00pm

Target audience: managers and senior staff in both residential and home care settings

This workshop provides participants with tools to evaluate the effectiveness of their organisation in meeting the care needs of clients from diverse backgrounds and initiatives designed to address diversity across the quality standards within residential and home care. It will introduce them to the concept of culturally inclusive organisations and strategies for developing a whole-of-organisation approach to diversity.

Making the most of language services in aged care

Friday 24 October   9:00am — 1:00pm

Target audience: managers and senior staff, quality coordinators, care coordinators, intake and assessment officers

This workshop provides participants with an overview of language services available to all aged care providers and practical strategies for working effectively with on-site and telephone interpreters within different aged care contexts. It will also address the use of bilingual staff skills and the development of effective communication strategies within the workplace.

The workshop will be co-facilitated with the Translation and Interpreting Service (TIS National)

Speaking My Language: Best practice in understanding behaviours of people with dementia from culturally diverse backgrounds

Friday 7 November   9:00am — 1:00pm

Target audience: care/case managers, clinicians and direct care workers with a specialist interest in dementia management

This workshop provides participants with an opportunity to build on existing knowledge of dementia and become familiar with best practice care procedures and strategies for people with dementia from culturally and linguistically diverse backgrounds in both residential and home care settings.

The workshop will be co-facilitated with the Dementia Behaviour Management Advisory Service (DBMAS) Vic.

Culturally inclusive meals and nutrition in aged care

Friday 21 November 9:00am — 1:00pm

Target audience: catering managers and staff, quality coordinators, facility managers, nursing staff

This seminar will feature a number of speakers who will share best practice examples and models in the design, development and delivery culturally inclusive food and catering services.

Regional Workshops

The Centre for Cultural Diversity in Ageing has the capacity to deliver a limited number of workshops in Regional Victoria as part of the PICAC program. If you are interested in having a workshop delivered in your region please contact us.

2015

Speaking My Language: Best practice in understanding behaviours of people with dementia from culturally diverse backgrounds

Friday 20 February   9:00am — 1:00pm

Target audience: care/case managers, clinicians and direct care workers with a specialist interest in dementia management

This workshop provides an opportunity to build on existing knowledge of dementia and become familiar with best practice care procedures and strategies for people with dementia from culturally and linguistically diverse backgrounds in both residential and home care settings.

The workshop will be co-facilitated with the Dementia Behaviour Management Advisory Service (DBMAS) Victoria.

Shaping inclusive aged care services: models and initiatives

Friday 13 March   9:00am — 1:00pm

Target audience: managers and senior staff in both residential and home care settings

This seminar will feature a number of speakers presenting best practice examples of culturally inclusive management models and initiatives they have undertaken within their own organisations.

Making the most of language services in aged care

Friday 27 March   9:00am — 1:00pm

Target audience: managers and senior staff, quality coordinators, care coordinators, intake and assessment officers

This workshop provides participants with an overview of language services available to all aged care providers and practical strategies for working effectively with on-site and telephone interpreters within different aged care contexts. It will also address the use of bilingual staff skills and the development of effective communication strategies within the workplace.

The workshop will be facilitated with the Translation and Interpreting Service (TIS National).

Addressing diversity across the quality standards in residential and home care

Friday 10 April   9:00am — 1:00pm

Target audience: managers and senior staff in both residential and home care settings

This workshop provides participants with tools to evaluate the effectiveness of their organisation in meeting the care needs of clients from diverse backgrounds and initiatives designed to address diversity across the quality standards within residential and home care. It will introduce them to the concept of culturally inclusive organisations and strategies for developing a whole-of-organisation approach to diversity.

Policy development for inclusive aged care services

Friday 12 June   9:00am — 1:00pm

Target audience: Board members, CEO's, proprietors of aged care services, service managers and policy officers

This workshop will assist aged care providers to develop policies designed to enhance inclusive service delivery. It will introduce an organisational framework for developing culturally inclusive policies, identify areas for policy development and provide examples of policy implementation.